IdentityForge Salesforce CRM Advanced Adapter
Bridging the Identity Divide

Key Features

- Authentication
- User Security Management
- Password Management
- UserRole & Group Management
- PermissionSet Management
- Contact Management
   Account Management
   Opportunity Management
- Enhanced Performance
- Standard LDAPv3 Interface

IdF Adapter Suites

- Enterprise Edition

The IdentityForge (IdF) Salesforce CRM Advanced Adapter provides full support for managing Salesforce Cloud CRM user accounts. Utilizing the IdentityForge LDAPv3 Virtual Gateway, built on JAVA technology along with a LDAPv3 standard protocol interface, will allow any standard LDAPv3 Client or LDAP Identity Management Adapter to seamlessly integrate Salesforce.com CRM functionality for users, groups, roles, permissions and much more within your Identity Management or Enterprise requirements.

The IdF Advanced Adapters function as a trusted virtual administrator for the target system; performing tasks, such as creating IDs, managing user roles, and changing passwords. The Advanced Adapter Series enables use of any Saleforce CRM cloud to be used as a managed (TARGET) resource or as an authoritative (TRUSTED) source of user information for your application or Identity Infrastructure.

Figure 1.0 Salesforce CRM Advanced Adapter Overview

IdentityForge

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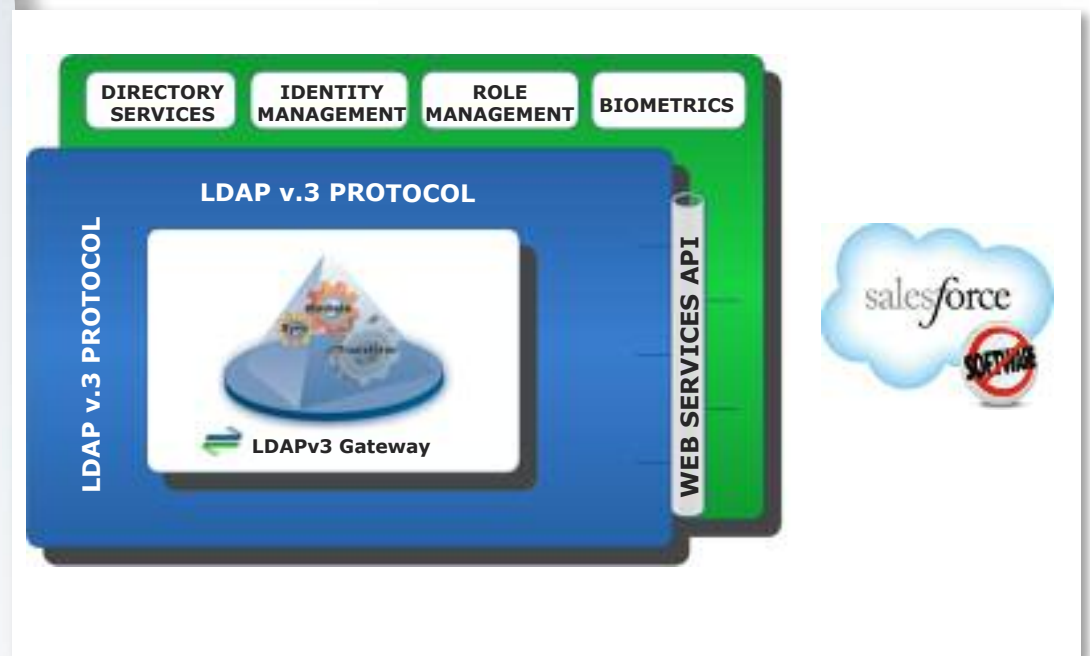
User Management Features

- AUTHENTICATE USER WITH ID & PASSWORD

- CREATE, UPDATE & DELETE USER/LOGIN ID

- RESET USER PASSWORD

- ACTIVE/NOT ACTIVE USER [ENABLED/DISABLE]

- ASSIGN/UN-ASSIGN USER TO PUBLIC GROUPS

- ASSIGN/UN-ASSIGN USER TO USERROLES & PERMISSIONSETS

Reconciliation & Data Mining Features

- RETRIEVE ALL USERS

- RETRIEVE ALL UPDATED USERS

- RETRIEVE ALL OPPORTUNITIES

- RETRIEVE ALL PUBLIC GROUPS

- RETRIEVE ALL USERROLES & PERMISSIONSETS

Role Manager - Anaylitics

The LDAPv3 Gateway and Salesforce CRM Advanced Adapter also support deep-level query technology for accessing Target System roles and authorizations of user, system accounts and membership. Using this data helps our customers get the full benefit of what their users have access too on within the CRM modules. Our IdF LDAP Gateway supports fully compliant LDAP.v3 searches of Salesforce Public Groups, PermissionSets and UserRoles. The searches allow the customer to see a full set of data or a subset of data by userId or entitlement group.

Certified Product Editions

- Microsoft FIM 2010 with IdentityForge MA

- Oracle Identity Manager 11G

- SAP Netweaver IDM

- IBM Tivoli 5.x

- VOICETRUST Biometric

- Dot NET Factory EmpowerId

Certified Directory Editions

- Oracle Unified Directory

- Quest Virtual Directory

- Radiant Logic Virtual Directory

- Standard LDAPv3 & DSML Clients

- Apache Directory Server

- OpenDS

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Integration with Other Identity Management Software

The IdentityForge LDAPv3 Gateway is a standard LDAPv3 protocol server, which allows any LDAPv3 compliant client or Identity Management LDAP adapter to seamlessly integrate Salesforce CRM into the infrastructure. The integration with Salesforce CRM, utilizing the IdentityForge Advanced Adapter enables faster deployment and a rich set of features, which helps ease the burden of deployment, timelines and cost.
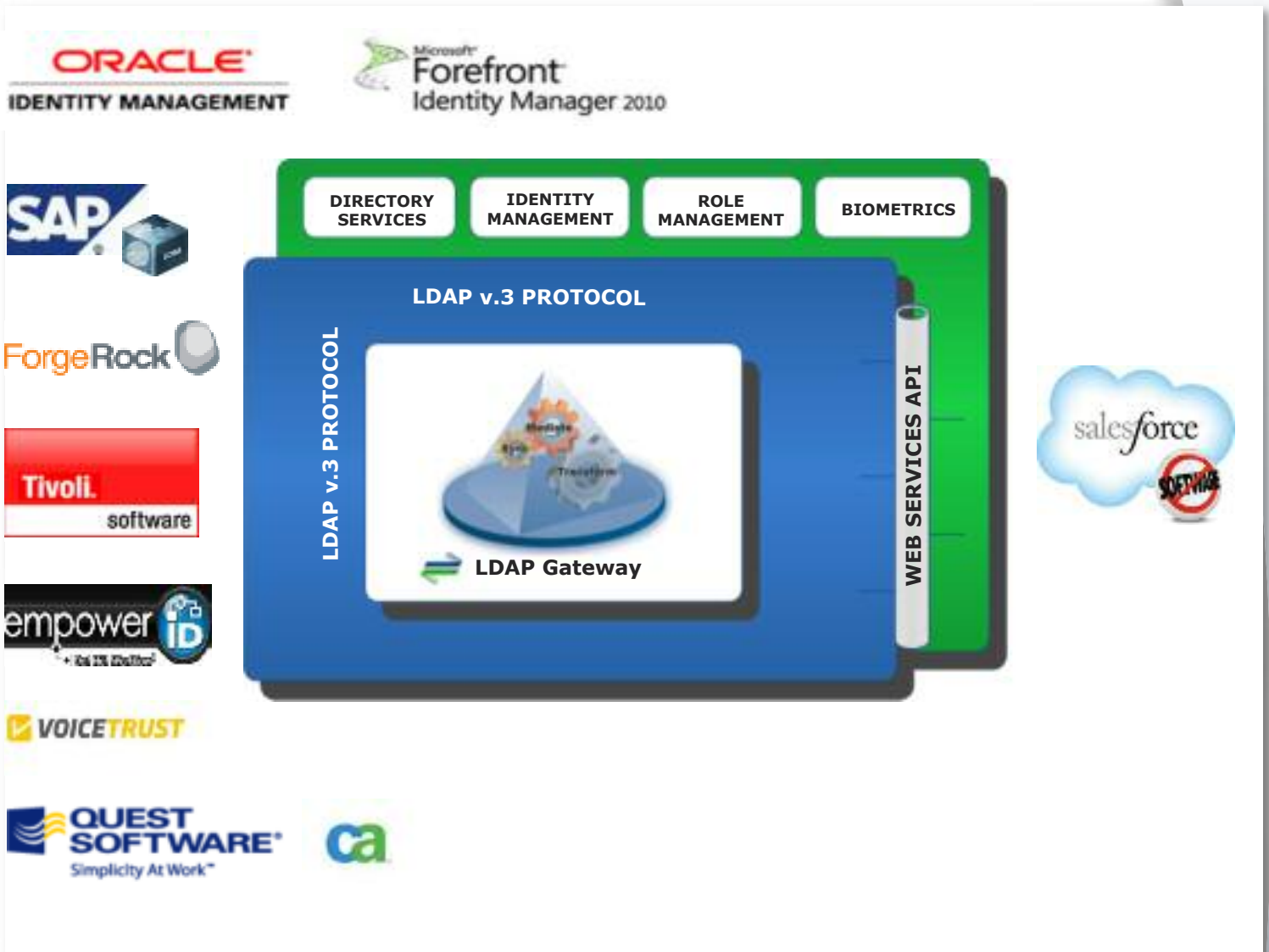
More Information

Salesforce CRM Advanced Adapter
http://www.identityforge.com/products/advanced-adapter-for-salesforce

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